Dear customer,

I hope this email assists you in setting up your Solar.web account. For ease of use, I recommend using a computer or tablet to complete the initial setup, as the larger screen is more convenient than a phone. Once your account is created, you can download the Solar.web app on your phone and log in using the same credentials.

To register an account on the Fronius website, please follow these steps:

1) Click on the following link: Solar web

2) Click on the 'Login' button in the top right-hand corner (Do not press "Get Started Now").



### 3) Click on the 'Register Now' button.



4) Enter your email address and create a password.

# Register

Register now

Email				
Password				í
				0
Confirm password				
<ul> <li>At least one uppercase and one lowercase letter</li> <li>At least one numeric digit [0-9]</li> <li>At least one special character (#@\$!%?{*}&amp;+=§°/)</li> <li>Length must be between 10 and 30 characters</li> </ul>				
I'm not a robot	reCAPTCHA Privacy - Terms			
□ I agree to the <u>privacy polic</u>	<u>у</u> у,			

5) On the next screen you are required to confirm your email address

# A CONFIRMATION EMAIL...

...has been sent to your email address. Please check your inbox and click on the link in the confirmation email to complete the registration. Please check your spam folder if you do not receive the confirmation email. To complete your registration, please log in.

6) Once you have confirmed your email you will need to Login again:

# Just one more step to complete your registration!

Your email address has been successfully validated. To complete your registration, please log in.



7) Now Fronius will ask you a few questions. See the images below for recommendation on how to complete



## Personal Data

Gender			Title	
Female		~		
First Name		<u>(</u> )	Last Name	<u>(</u> )
Job Category	4			
Endcusto	omer	$\sim$		
Commu Telephone +61	inication	<u>(</u> )	Cellphone +61	<u>(</u> )
Back	Continue			
. Start	2 . Company Data	3 . Contac	: Data <b>4 . Finish</b>	
- inish				
want to subs	scribe to following newslette	er(s)		
Perfect W	/elding	harging	🖌 Solar Energy	

4. Finish

 $\Box$  Yes, I would like to subscribe to Solar.web product information free of charge to be informed about additional offers (e.g. free warranty extensions, other products, ...) and services relating to my PV system from Fronius and partners.

□ By signing in, you agree to our <u>Privacy Policy</u>.



9) This is time and date settings. Which can be changed later.



10) You don't need to get a Premium account.



11) PLEASE STOP HERE if you are setting up your account before the installation date.

On the last day of installation, the installer will ask what email address you wish for your account. They will add this email address and then you will be able to log in again and continue with these steps.

Hopefully you will see a little red dot or number near the person icon in the top right corner.

Fronius SOLAR.WEB					
PV SYSTEM OVERVIEW   PV SYSTEM COMPARISON   MESSAGE CENTER PREMIUM					
No PV systems provided for this login.					
Add PV system					

12) Click on the drop-down menu and accept any invitations or permissions.



13) You should now be able to view your system.

If you wish to set up individual logins for a partner/friend, please provide each email address needed to the installer. Or email <u>admin@central-spark.com</u>.

Your solar power system can then be linked to the account, and you will receive free monitoring.

Please note that your Solar production will be the same as your home usage until Powercor completes their connection request.

eg) the image below shows 294W in yellow that your panels are producing, and the house is using 294W.

#### CURRENT POWER



Once that happens you will see your export to the grid and your solar production will be different to your home usage. Here is an example of what it will look like:



Please contact us at <u>admin@central-spark.com</u> or 03 5462 5516 if you have any questions.